



At Global Water, public health and safety is our top priority, and we have an exceptional compliance record of which we can be proud.

We're sending this email to make you aware of a situation that was recently resolved.

During recent routine monitoring, which consisted of dozens of samples from August 26th through August 28th, we received notification from our 3rd party laboratory that a water sample did not meet regulatory requirements. This sample result requires us to issue a Tier 1 Advisory to customers served within a specific area of our regional system that received the positive test result.

To address the issue, chlorination was increased and the system was flushed in the area of the positive test.

Repeat samples were taken and **all** samples collected are now testing negative.

This event is considered resolved by the Arizona Department of Environmental Quality.

Please visit our dedicated web page at <https://www.gwresources.com/update> to read the Advisory and learn more.

Thank you for being a valued Global Water Customer.

Global Water Resources